



USA MEMBERSHIP PLANS

MEMBERSHIP BENEFITS	PLUMBING		HEATING & COOLING		GENERATORS
	USA Bronze	USA Gold	USA Platinum	USA Titanium	
PRECISION MAINTENANCE VISIT	ONE VISIT	TWO VISITS	TWO VISITS	ONE VISIT	
WATER HEATER FLUSH	+				
PARTS REPAIR WARRANTY	ONE YEAR	ONE YEAR	FIVE YEARS	ONE YEAR	
LABOR REPAIR WARRANTY			FIVE YEARS		
PRIORITY SCHEDULING	+	+	+	+	
ZERO AFTER-HOUR FEES		+	+		
DISCOUNTED SERVICE CALL FEES	+	+	+	+	
DISCOUNTED REPAIR COSTS	+	+	+	+	
AIR FILTER REPLACEMENTS			+	+	
PLAN COSTS	TANK WATER HEATER \$149/YEAR TANKLESS WATER HEATER \$199/YEAR	\$215/YEAR \$18.48/MONTH	\$299/YEAR \$26.98/MONTH	\$329/YEAR \$28.60/MONTH	

Annual memberships are billed in full on date of signup. Membership is valid for one (1) year from activation/renewal date.



LOYALTY REWARDS

FOR EVERY YEAR YOU REMAIN AN ACTIVE USA PLATINUM MEMBER, YOU RECEIVE \$100 IN A+ LOYALTY REWARDS. IT'S OUR WAY OF SAYING THANK YOU FOR CHOOSING US AS YOUR TRUSTED PARTNER IN HOME COMFORT.

- **100%** OF YOUR LOYALTY REWARDS BALANCE CAN BE USED TO UPGRADE YOUR HEATING & COOLING SYSTEM.
- **50%** OF YOUR LOYALTY REWARDS BALANCE CAN BE USED FOR A QUALIFYING INDOOR AIR QUALITY (IAQ) PRODUCT.
- **NO LIMIT** ON THE AMOUNT OF LOYALTY REWARDS YOU CAN EARN.

Loyalty rewards began accruing for members on 04/01/2024.

Active, continuous membership must be kept without interruption to maintain loyalty rewards. A lapse in membership will result in forfeiture of previously accrued Loyalty Rewards balance.

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HEATING INSPECTION CHECKLIST

- CHECK & TEST BLOWER COMPONENTS
- INSPECT & ENSURE ALL ELECTRICAL CONNECTIONS ARE SECURE
- INSPECT HEAT EXCHANGER & BURNERS, CLEANING AS NECESSARY
- INSPECT PRIMARY & SECONDARY FURNACE DRAINS
- MONITOR & INSPECT THE FLUE VENT FOR SYSTEM INTEGRITY & PROPER DRAFT
- TEST FURNACE FOR PROPER TEMPERATURE RISE
- REVIEW HEATING CYCLE
- TEST THERMOSTAT FOR PROPER OPERATION
- CHECK FILTER & UV SYSTEM (IF APPLICABLE)

COOLING INSPECTION CHECKLIST

- CLEAN & TEST AC OPERATING PRESSURE FOR PROPER REFRIGERANT LEVELS
- INSPECT & CLEAN CONDENSER COIL
- INSPECT & ENSURE ALL ELECTRICAL CONNECTIONS ARE SECURE
- TEST VOLTAGE & AMPERAGE DRAW ON MOTOR & COMPRESSOR
- REVIEW AIR CONDITIONING CYCLE
- TEST EVAPORATOR TEMP DROP TO ENSURE SYSTEM OPERATES AT PEAK COOLING EFFICIENCY
- INSPECT INDOOR COIL
- INSPECT, CLEAN, & TEST PRIMARY / SECONDARY CONDENSATE DRAINS
- TEST THERMOSTAT FOR PROPER OPERATION
- CHECK FILTER AND UV SYSTEM (IF APPLICABLE)

PLUMBING INSPECTION CHECKLIST

- FLUSH WATER HEATER
- CHECK WATER PRESSURE
- INSPECTION OF WATER LINES & DRAIN LINES
- INSPECTION OF VALVES & CONNECTIONS
- CHECK FUNCTIONALITY OF ALL FAUCETS
- CHECK FUNCTIONALITY OF ALL TOILETS
- INSPECT WATER HEATER
- INSPECT TEMPERATURE OF HOT WATER
- CHECK HOSE FAUCETS
- CHECK FOR SIGNS OF LEAKS
- CHECK TRAPS ARE HOLDING WATER & DRAINS ARE FLOWING

GENERATOR INSPECTION CHECKLIST

- ANNUAL OIL CHANGE (OR AFTER 200 HOURS OF USE) – SYNTHETIC 5W-30
- REPLACE OIL FILTER AND AIR FILTER
- INSPECT SPARK PLUGS, BELTS, AND HOSE CLAMPS
- INSPECT BATTERY AND CLEAN TERMINALS
- CLEAN AIR VENTS AND HOUSING
- CHECK CONNECTION FOR TRICKLE CHARGER
- RUN UNIT UNDER LOAD EXERCISE TEST

THE AUTOMATIC TRANSFER SWITCH (ATS) IS CYCLED ON THE DAY OF ELECTRICAL HOOKUP TO SIMULATE A POWER OUTAGE AND CONFIRM THE GENERATOR POWERS THE HOME.