




















USA MEMBERSHIP PLANS

	PLUMBING	HEATING & COOLING		GENERATORS	
MEMBERSHIP BENEFITS	USA Bronze	USA Gold	Most Popular! USA Platinum	USA Titanium	
PRECISION MAINTENANCE VISIT	ONE VISIT	TWO VISITS	TWO VISITS	ONE VISIT	
WATER HEATER FLUSH					
PARTS REPAIR WARRANTY	ONE YEAR	ONE YEAR	FIVE YEARS	ONE YEAR	
LABOR REPAIR WARRANTY			FIVE YEARS		
PRIORITY SCHEDULING					
ZERO AFTER-HOUR FEES					
DISCOUNTED SERVICE CALL FEES					
DISCOUNTED REPAIR COSTS					
AIR FILTER REPLACEMENTS					
PLAN COSTS	TANK WATER HEATER \$149/YEAR	\$215/YEAR	\$299/YEAR	\$329/YEAR	
	TANKLESS WATER HEATER \$199/YEAR	\$18.48/MONTH	\$26.98/MONTH	\$28.60/MONTH	

Annual memberships are billed in full on date of signup. Membership is valid for one (1) year from activation/renewal date.



LOYALTY REWARDS

FOR EVERY YEAR YOU REMAIN AN ACTIVE USA PLATINUM MEMBER, YOU RECEIVE \$100 IN A+ LOYALTY REWARDS. IT'S OUR WAY OF SAYING THANK YOU FOR CHOOSING US AS YOUR TRUSTED PARTNER IN HOME COMFORT.

- **100%** OF YOUR LOYALTY REWARDS BALANCE CAN BE USED TO UPGRADE YOUR HEATING & COOLING SYSTEM.
- **50%** OF YOUR LOYALTY REWARDS BALANCE CAN BE USED FOR A QUALIFYING INDOOR AIR QUALITY (IAQ) PRODUCT.
- **NO LIMIT** ON THE AMOUNT OF LOYALTY REWARDS YOU CAN EARN.

Loyalty rewards began accruing for members on 04/01/2024.

Active, continuous membership must be kept without interruption to maintain loyalty rewards. A lapse in membership will result in forfeiture of previously accrued Loyalty Rewards balance.

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HEATING INSPECTION CHECKLIST

- CHECK & TEST BLOWER COMPONENTS
- INSPECT & ENSURE ALL ELECTRICAL CONNECTIONS ARE SECURE
- INSPECT HEAT EXCHANGER & BURNERS, CLEANING AS NECESSARY
- INSPECT PRIMARY & SECONDARY FURNACE DRAINS
- MONITOR & INSPECT THE FLUE VENT FOR SYSTEM INTEGRITY & PROPER DRAFT
- TEST FURNACE FOR PROPER TEMPERATURE RISE
- REVIEW HEATING CYCLE
- TEST THERMOSTAT FOR PROPER OPERATION
- CHECK FILTER & UV SYSTEM (IF APPLICABLE)

COOLING INSPECTION CHECKLIST

- CLEAN & TEST AC OPERATING PRESSURE FOR PROPER REFRIGERANT LEVELS
- INSPECT & CLEAN CONDENSER COIL
- INSPECT & ENSURE ALL ELECTRICAL CONNECTIONS ARE SECURE
- TEST VOLTAGE & AMPERAGE DRAW ON MOTOR & COMPRESSOR
- REVIEW AIR CONDITIONING CYCLE
- TEST EVAPORATOR TEMP DROP TO ENSURE SYSTEM OPERATES AT PEAK COOLING EFFICIENCY
- INSPECT INDOOR COIL
- INSPECT, CLEAN, & TEST PRIMARY/ SECONDARY CONDENSATE DRAINS
- TEST THERMOSTAT FOR PROPER OPERATION
- CHECK FILTER AND UV SYSTEM (IF APPLICABLE)

PLUMBING INSPECTION CHECKLIST

- FLUSH WATER HEATER
- CHECK WATER PRESSURE
- INSPECTION OF WATER LINES & DRAIN LINES
- INSPECTION OF VALVES & CONNECTIONS
- CHECK FUNCTIONALITY OF ALL FAUCETS
- CHECK FUNCTIONALITY OF ALL TOILETS
- INSPECT WATER HEATER
- INSPECT TEMPERATURE OF HOT WATER
- CHECK HOSE FAUCETS
- CHECK FOR SIGNS OF LEAKS
- CHECK TRAPS ARE HOLDING WATER & DRAINS ARE FLOWING

GENERATOR INSPECTION CHECKLIST

- ANNUAL OIL CHANGE (OR AFTER 200 HOURS OF USE) – SYNTHETIC 5W-30
- REPLACE OIL FILTER AND AIR FILTER
- INSPECT SPARK PLUGS, BELTS, AND HOSE CLAMPS
- INSPECT BATTERY AND CLEAN TERMINALS
- CLEAN AIR VENTS AND HOUSING
- CHECK CONNECTION FOR TRICKLE CHARGER
- RUN UNIT UNDER LOAD EXERCISE TEST

THE AUTOMATIC TRANSFER SWITCH (ATS) IS CYCLED ON THE DAY OF ELECTRICAL HOOKUP TO SIMULATE A POWER OUTAGE AND CONFIRM THE GENERATOR POWERS THE HOME.